



NASSAU COUNTY COMPTROLLER
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Comptroller Elaine Phillips Announces Audit of the Backlogged Nassau County Department of Consumer Affairs

Comptroller's Audit will Identify Reasons for Backlogged Business License and Permit Applications

March 2, 2022 – Mineola – Nassau County Comptroller Elaine Phillips announced today that she has directed her office to audit the Nassau County Department of Consumer Affairs. The audit will examine the operation of the Department including licensing procedures, management and staffing under the previous administration in light of reports of backlogs and mismanagement that appears to have negatively impacted the way business owners operate in Nassau County.

“The frustration and complaints I have heard from business owners regarding the apparent mismanagement of the Department of Consumer Affairs was reinforced at a meeting of the Nassau County Legislature in September 2021. Under the previous administration, there was a backlog of hundreds of new applications and thousands of renewals, which cost the county millions of dollars in economic stimulus, at a time when it was needed most. The role of my audit is to assist the current administration to better serve consumers, business owners, and residents,” said Comptroller Elaine Phillips.

The Department of Consumer Affairs has already begun to address the backlog caused under the previous administration. The Comptroller's Office will continue to work with Consumer Affairs to identify what caused this backlog and make recommendations for improvements, to prevent this in the future.

“As the independent protector of Nassau County taxpayers and residents it is my responsibility to ensure county departments operate efficiently and effectively. We need a Consumer Affairs Department that allows businesses to operate, hire and rebuild the economy. I am keeping my promise to taxpayers to improve transparency and make sure that county government works for them,” Phillips said.

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